



*We put business and technology
solutions at your fingertips™*

- Established to offer integrated IT & Knowledge Process Outsourcing services
- 400 + Professionals, 10 Locations, 4 state of the art delivery centers
- Creating value for customers and employees since establishment
- Collaborative Sourcing Model™

We deliver
your vision™
Customer Delight | Quality | Profitability

ThoughtFocus KPO

Value Proposition

- Your Single Source Partner
- In Depth Expertise and Experience
- Benefits beyond cost savings
- 24/7 operations with voice capabilities



Service Offerings

Insurance & Mortgage

Claims processing, Risk assessment,
Data verification, Appraisal reports
& Property tax verification

Flood Zone Determination Services

Daily order processing, Life of
Loans, LOMC/R/A databases,
Map Exhibits, PRP &
Quality process outsourcing

Geographical Information System Services

Data vectorization,
CAD to GIS migration,
Digital Cartography, Enterprise GIS
& Analysis and modeling

Financial Services

Records management
Accounts consolidation,
Bank reconciliation &
Accounts payables and receivables

HR Process Outsourcing

Payroll management,
Employment verification,
Background checks &
Credit reporting

Back Office Operations

Manual transactions, Data entry,
Data updates, Data research,
Data mining, Data verification &
Virtual assistant services

Operational Excellence Achieved with:

- Highly secured state of the art delivery centers
- Seamless process transition methodologies
- COPC and ISO certified personnel on board
- Best HR practices with higher retention rate
- IT support to compliment process based delivery